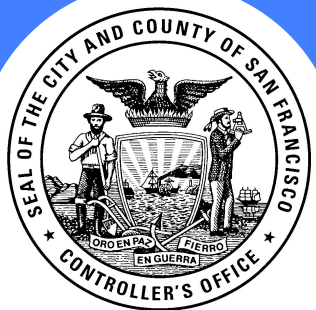


Embarcadero SAFE Navigation Center Advisory Group

March 2020 Webinar



CITY & COUNTY OF SAN FRANCISCO

Office of the Controller
City Performance Unit

Emily Lisker | Bryan Okelo | Emily Reid Vontsolos



3.25.2020

Advisory Group Meeting, March 2020 Agenda

Reference the full agenda here: <https://sfport.com/meetings/1799>

1. Welcome, Meeting Objectives, and Updates – 5:30pm
2. Review of MOU Amendment Decision from the Port– 5:45pm
3. Data Report–Outs – 6:00pm
4. Advisory Group Problem Solving– 6:15pm
5. Meeting Evaluation & Close

Follow-ups from Last Meeting

- Review of previous meetings
- Virtual Meeting Ground Rules
- Parking Lot

Virtual Meeting Ground Rules

The Controller's Office facilitator team reserves the right to remove anyone from the meeting who doesn't adhere to the rules listed below or otherwise causes a disturbance.

1. Please keep your devices on mute when you are not speaking. This ensures the best possible audio quality for all participants.
2. Only the designated speaker(s) for the current agenda item should be unmuted and talking. All others should remain muted unless otherwise prompted by a facilitator.
3. Only one speaker at a time should be talking.
4. Use names when addressing others whenever possible.
5. When speaking, please speak loudly and clearly enough for everyone to hear.
6. All meeting participants are to be treated with respect.
7. When speaking, please be sure to stay on topic. If you have a thought about something that isn't currently being discussed, you can let a facilitator know to add it to the "Parking Lot".
8. During Advisory Group Problem-Solving, ESNACAG members must "raise their hand" using the virtual meeting software to signal to a facilitator that they'd like to speak.

City COVID-19 Response Updates

- Effective 3/23:
 - Navigation Centers will no longer accept new guest reservations
 - Navigation Centers are being directed to extend all time-limited stays, except for Homeward Bound guests
- City and partners are working to:
 - Expand cleaning across the shelter system
 - Enhance meal delivery programs to help guests limit outings
 - Identify alternative shelter sites so guests can have more space to practice social distancing
- The City and partners continue to provide education, public restrooms, handwashing stations, and hygiene supplies to limit the spread of coronavirus.

<https://sf.gov/information/covid-19-and-people-experiencing-homelessness>

Port Commission Emergency MOU Amendment

- Updates from the Port
- Review of the Amended MOU Requirements



Review of MOU Amendment



- Initial MOU Agreement limited the Navigation Center's capacity during first year of operation
 - 12/29 to 3/30: Capacity not to exceed 130 beds
 - 3/31 to 6/30: Capacity not to exceed 165 beds
 - 7/1: Navigation Center can begin operating at max capacity of 200 beds
- As of 3/19, 70 beds remained empty and unused at the Navigation Center
- Amendment allows expansion of bed capacity beyond ramp up limit so these beds can be used by people who are unsheltered during COVID-19 outbreak



Review of MOU Extension Clause

- After two years of operations, there is an **option to extend** for an additional two years
- HSH may exercise this option by demonstrating and providing written notice of its intent to the Port Commission that:
 - (A) over a two year period, there has been a decrease in the number of unsheltered homeless people in the Outreach Zone
 - (B) the City has provided dedicated beat officers within the Safety Zone and HSH has provided dedicated cleaning services in the area
 - (C) HSH has provided quarterly reports to the Port that include
 - (x) information on publicly available crime statistics and other community impact measures in the Safety Zone
 - (y) program utilization and outcomes,
 - (z) cleaning efforts,
 - (D) HSH and its Embarcadero S.A.F.E. Navigation Center Operator have complied with the Good Neighbor Policy



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Data Report Out:

Department of Homelessness and Supportive Housing

Emily Cohen, Five Keys

AGENDA ITEM #3

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DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING

Navigation Center: Embarcadero SAFE

Reporting Period: 2/1/2020 to 2/29/2020



Reporting Period

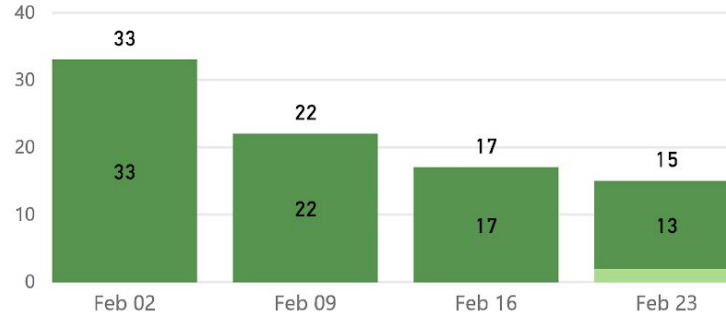
2/1/2020 2/29/2020

Navigation Center

Embarcadero SAFE

Weekly Intakes by Type of Stay

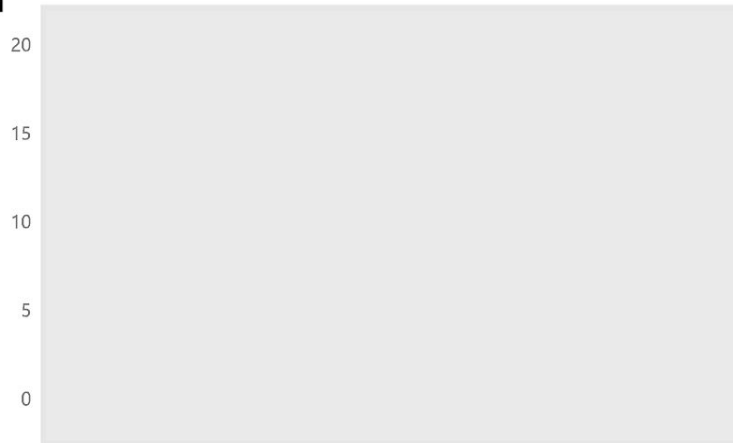
- Housing Referral Status Placem...
- Problem Solving Placements
- Count of Intakes



Intakes occurring within the reporting period 2/1/2020 to 2/29/2020

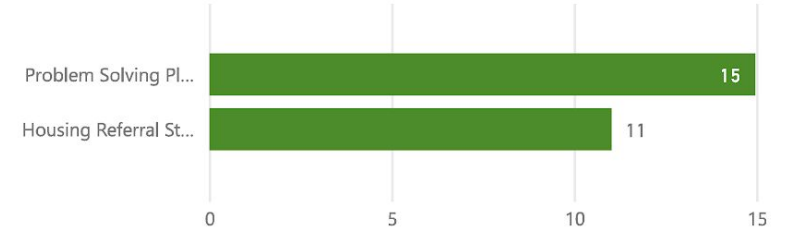
Weekly Exits by Reason

- Denial of Service
- Exit by Client Choice (Unknown ...)
- Temporary Placement
- *Exits in Reporting Period

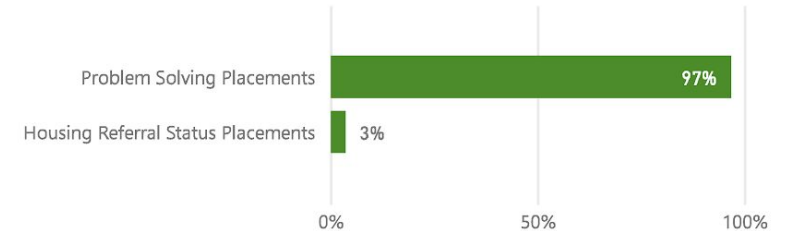


Exits occurring within the reporting period 2/1/2020 to 2/29/2020

Average Length of Stay by Stay Type (Days)



Percent of Clients by Stay Type



Percent of Clients by Exit Reason





Data Report Out:

San Francisco Police Department

Captain Tim Falvey

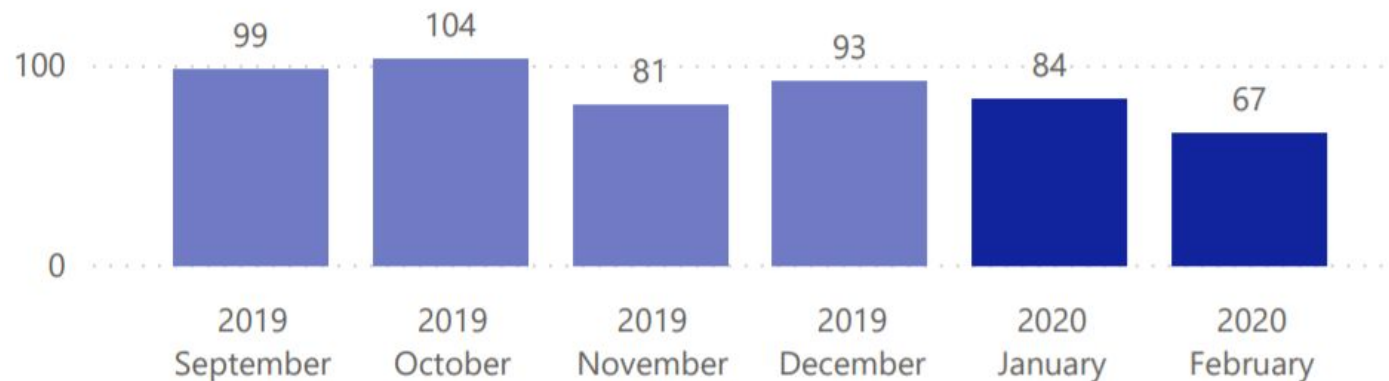
Dashboard:

Police Incidents within the Safety Zone

The data shown below is public police incident data from the Open Data Portal here: <https://data.sfgov.org/Public-Safety/Police-Department-Incident-Reports-2018-to-Present/wg3w-h783>. Incidents within the Safety Zone (shown at the right) are presented below.

Note: Data was last updated on 3/13/2020, and data is only shown through February, as that is the last complete month. February counts may increase in future reporting, as additional incidents may be added to the database.

Distinct Incidents in Safety Zone in Last Six Months



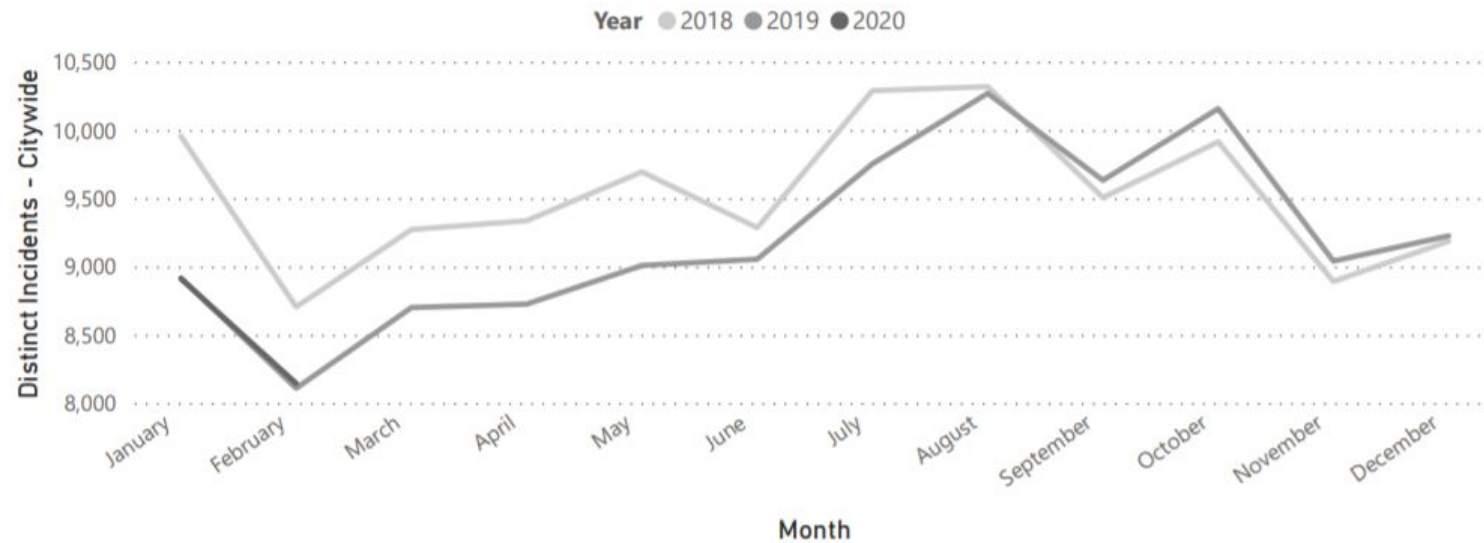
AGENDA ITEM #3

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Distinct Incidents in Safety Zone by Month and Year



Distinct Incidents - Citywide by Month and Year



AGENDA ITEM #3

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Police Incidents in February 2020

Incident Category	Distinct Incidents in Safety Zone	Distinct Incidents - Citywide
Larceny Theft	18	3,171
Malicious Mischief	10	676
Burglary	7	393
Motor Vehicle Theft	5	449
Non-Criminal	5	639
Other Miscellaneous	5	724
Assault	4	610
Disorderly Conduct	4	191
Missing Person	4	184
Recovered Vehicle	4	367
Lost Property	3	326
Other	2	93
Traffic Violation Arrest	2	148
Civil Sidewalks	1	11
Courtesy Report	1	30
Fraud	1	221
Miscellaneous Investigation	1	97
Suicide	1	3
Vandalism	1	14
Vehicle Impounded	1	9
Warrant	1	368
		6



Advisory Group Problem Solving

1. What will be done at the Navigation Center to ensure social distancing is maintained? How much space is between beds right now?
2. What kind(s) of screening procedures are being used at the Navigation Center? Are guests'/staff's temperatures being monitored regularly? Will there be designated secure quarantine spaces? What steps will be taken to keep the staff safe?
3. How will the Navigation Center handle guests/staff as they leave and come back to the site? Is there any way to prevent any of those individuals from wandering around our neighborhood, possibly spreading the virus?
 - a. “We are all supposed to be sheltering in place, but even yesterday, the first day of the order, a neighbor saw needles and drug use in the neighborhood. Going out to buy/use drugs is not an essential activity and residents should not be allowed to do this.”

Send additional questions via a Webex chat message to the Presenter or to ESNCAG@sfgov.org

Advisory Group Problem Solving

4. What assurances can you give us that you and your various social organizations are considering the health of all residents of our neighborhood?
5. Given that 50% of residents are estimated to be drug users, how will you support them through withdrawal during possible quarantine? Are there safe-injection sites set up in the city now for people with substance use disorders who are experiencing homelessness to stay through this crisis? Are there trained staff to deal with this?

Send additional questions via a Webex chat message to the Presenter or to ESNCAG@sfgov.org

Thank you.

Please give us meeting feedback by emailing us at ESNCAG@sfgov.org

Information about future meetings will be announced via Mailchimp!