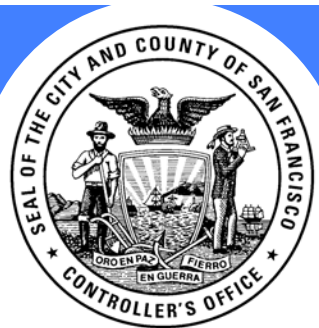


Embarcadero SAFE Navigation Center Advisory Group

February 2020 Meeting



CITY & COUNTY OF SAN FRANCISCO

Office of the Controller
City Performance Unit

Emily Lisker | Bryan Okelo | Emily Reid Vontsolos



02.26.2020

Advisory Group Meeting, February 26th, 2020

Please pick up an agenda by the door, along with other meeting materials

1. Welcome, Meeting Objectives, and Updates - 5:30pm
2. Operational Updates and Community Q&A - 5:45pm
 - PIT Count Data - 6:00pm
 - Navigation Center Updates - 6:15pm
 - Police Updates - 6:45pm
3. Website Update and Advisory Group Planning - 7:10pm
4. Meeting Evaluation and Close

Follow-ups from Last Meeting

- Review of previous meetings
- Improvables
- Drafted Ground Rules
- Parking Lot



Fix-It Update

Please see the handout at the front for the complete update



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING



**five
keys**
schools and
programs

Operational Updates and Community Q & A

SF Mayor's Office, Five Keys, The Department of Homelessness & Supportive Housing, and SF Police Department

AGENDA ITEM #2

6

EMERGENCY	NON-EMERGENCY			
<p data-bbox="300 272 440 319">9-1-1</p> <p data-bbox="262 339 479 372"><i>(Available 24/7)</i></p> <ul data-bbox="173 429 524 862" style="list-style-type: none">• Is there a danger to life, property, or the environment?• Is there a crime in progress?• Is someone having a medical emergency and needs immediate assistance?• Is there a fire? <p data-bbox="173 936 575 1053">If you answered YES to any of these questions, immediately call 9-1-1.</p> <div data-bbox="239 1072 501 1218"></div>	<p data-bbox="741 272 881 319">3-1-1</p> <p data-bbox="703 339 919 372"><i>(Available 24/7)</i></p> <ul data-bbox="608 429 1016 905" style="list-style-type: none">• Are you concerned about an unsheltered individual? (request SFHOT)• Have you seen a new encampment appear? (request SFHOT)• Is this a non-emergency situation, but you're unsure how to report it?• Is there needle litter that needs to be picked up? <p data-bbox="608 936 1011 1058">Call or use the 311 app. If you are concerned about an individual, calling is easier.</p> <div data-bbox="710 1079 876 1218"></div>	<p data-bbox="1054 272 1409 319">415-553-0123</p> <p data-bbox="1118 339 1345 372"><i>(Available 24/7)</i></p> <ul data-bbox="1047 429 1403 862" style="list-style-type: none">• Does this situation need police intervention, but not immediately?• Are you seeking to file a noise complaint?• Are you seeking to report loitering?• Are you seeking to request a wellness check? <p data-bbox="1080 936 1386 1053">Call the police non-emergency line listed above.</p> <div data-bbox="1174 1079 1294 1218"></div>	<p data-bbox="1449 272 1803 319">415-265-9827</p> <p data-bbox="1513 339 1740 372"><i>(Available 24/7)</i></p> <ul data-bbox="1447 429 1803 576" style="list-style-type: none">• Do you have a concern about an issue that is on the Navigation Center property? <p data-bbox="1447 651 1811 896">Call or text picture and/or location to the site directly at the number listed above (text is preferred for faster response).</p> <div data-bbox="1538 1065 1691 1218"></div>	<p data-bbox="1862 272 2224 319">415-810-1337</p> <p data-bbox="1895 339 2193 415"><i>(Available 7am-7pm, 7 days/week)</i></p> <ul data-bbox="1844 429 2201 496" style="list-style-type: none">• Is there needle litter that needs to be picked up? <p data-bbox="1844 536 2237 651">Text picture and/or location of the syringe(s) to the number listed above.</p> <p data-bbox="1844 696 2244 1043">(The San Francisco AIDS Foundation Pick-up Crew will respond that they received the message. Once they clear the area, they will send back a picture with the area cleared and thank you for using the services. Response time is within 2 hours).</p> <div data-bbox="1951 1065 2104 1218"></div>

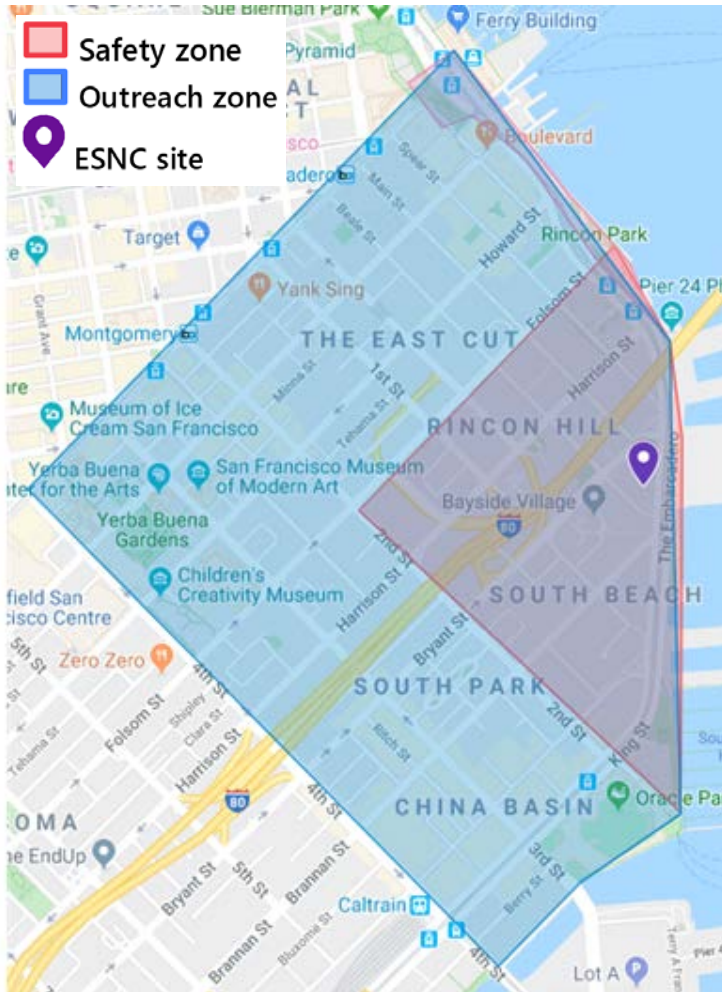
*For questions or concerns about ESNACG that we can address in our meetings, (e.g., topics for discussion, updates from the community, other suggestions for our meetings, etc.) please email: ESNACG@sfgov.org



Update on January Point-in-Time Count:

Mayor's Office

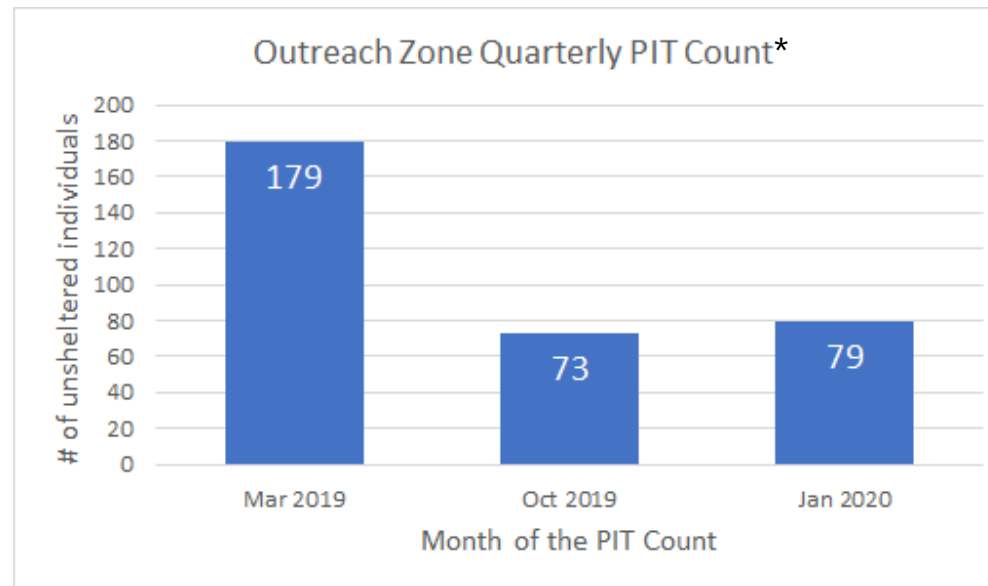
Emily Cohen



The January count of unsheltered people in the Outreach Zone found **79 people**

- Most people were observed along Market Street, along New Montgomery Street, along I-80, and near South Park
- **15** people were observed in the Safety Zone
 - 8 were near the Ferry Building

Homelessness is highly dynamic and variable. We will continue to conduct homeless counts in the outreach zone and will be tracking trends overtime.



**Each of the last three PIT counts used a different methodology. Moving forward, the methodology used for the January count will be standard practice.*



Any Questions on this topic?

Please raise your hand and we'll call on you to state your question.

We will document all questions in Meeting Notes.



Updates on Outreach Efforts:

Department of Homelessness and Supportive Housing

Abigail Stewart-Kahn

Any Questions on this topic?

Please raise your hand and we'll call on you to state your question.

We will document all questions in Meeting Notes.



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Updates on Navigation Center Operations:

Department of Homelessness & Supportive Housing and Five Keys

Scott Walton, Steve Good

AGENDA ITEM #2

13



DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING

Navigation Center: Embarcadero SAFE

INFO

Reporting Period: 1/1/2020 to 1/31/2020

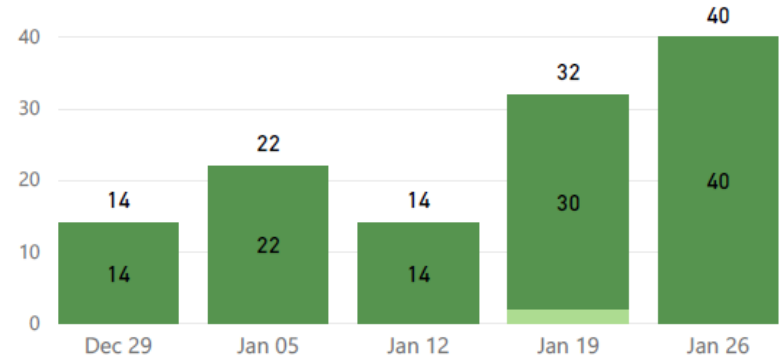


Reporting Period

1/1/2020 1/31/2020

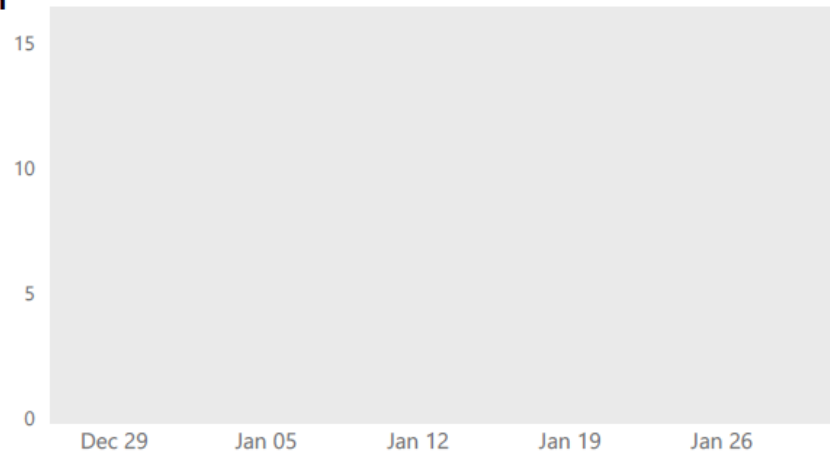
Weekly Intakes by Type of Stay

- Housing Referral Status Placem...
- Problem Solving Placements
- Count of Intakes

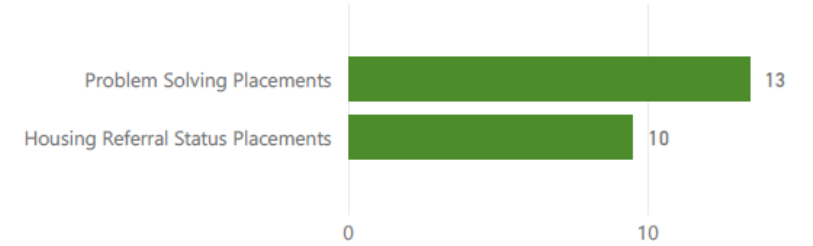


Weekly Exits by Reason

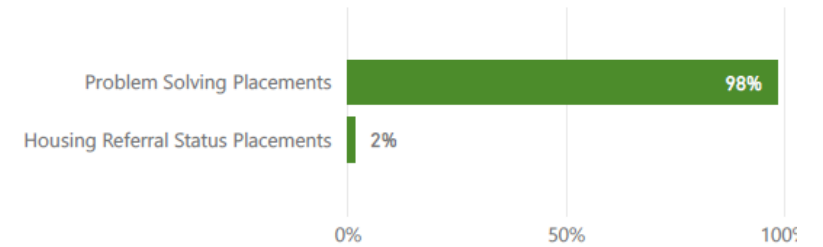
- Death
- Denial of Service
- End of Time Limited Stay
- Exit by Client Choice (Unknown ...)
- Temporary Placement
- Count of Exits



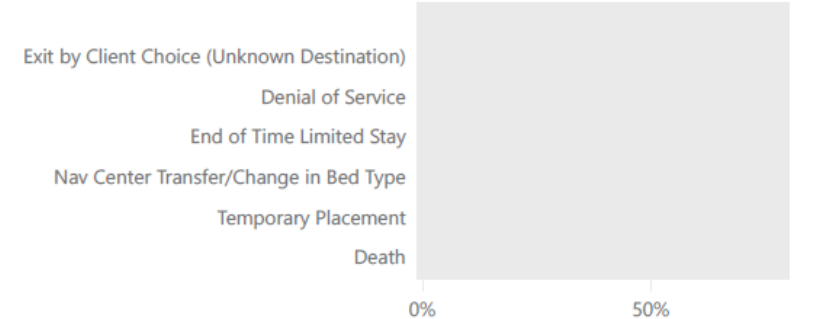
Average Length of Stay by Stay Type (Days)



Percent of Clients by Stay Type



Percent of Clients by Exit Reason





DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Any Questions on this topic?

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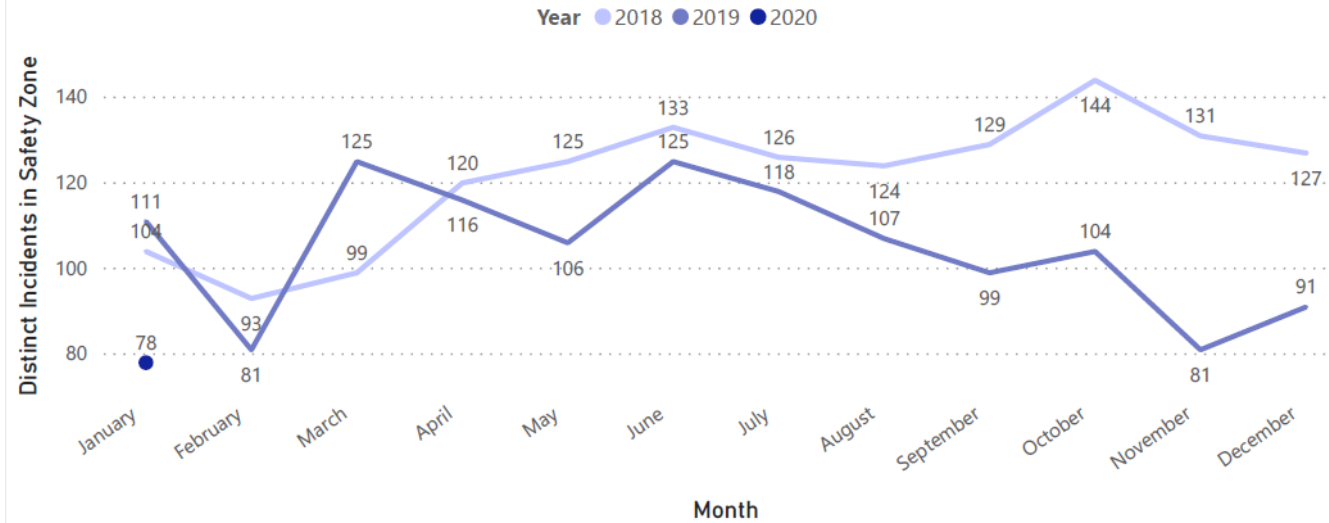
Updates on Safety Zone and Crime Incidents:

San Francisco Police Department

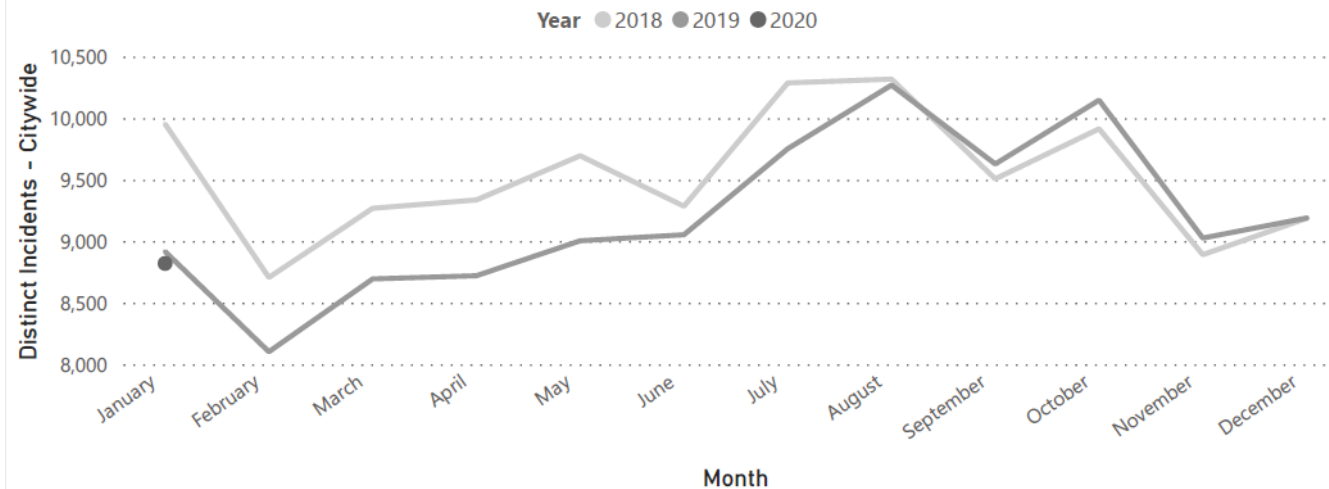
Cpt. Tim Falvey, Beat Officers:

Data Updates:

Distinct Incidents in Safety Zone by Month and Year



Distinct Incidents - Citywide by Month and Year



Data Updates:

Police Incidents in January 2020

Incident Category	Distinct Incidents in Safety Zone	Distinct Incidents - Citywide
Larceny Theft	31	3,793
Non-Criminal	8	644
Burglary	6	481
Malicious Mischief	6	729
Assault	5	527
Other Miscellaneous	5	728
Motor Vehicle Theft	4	425
Warrant	4	409
Fraud	3	250
Offences Against The Family And Children	3	160
Recovered Vehicle	3	360
Lost Property	2	364
Other	2	87
Robbery	2	260
Suspicious Occ	2	201
Traffic Violation Arrest	2	143
Courtesy Report	1	32
Disorderly Conduct	1	165
Liquor Laws	1	6
Miscellaneous Investigation	1	92
Missing Person	1	169
Vandalism	1	19
Weapons Offense	1	70
Arson	1	25





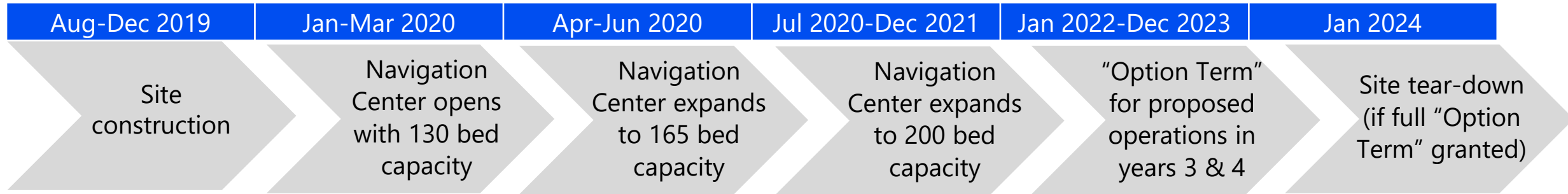
Any Questions on this topic?

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Advisory Group Planning

Long-Term Roadmap Review



ESNCAG topics & activities during each phase are informed by:

- City Department Updates
- Community Updates & Concerns

Advisory Group Planning - *Short-Term Planning*

1. Roadmap Items

- What proposed topics for March seem most timely, relevant?

March 2020

Tentative Items

- Department updates and progress addressing community feedback from previous meeting & community dialogue
- Review data: Navigation Center, police incidents, cleaning
- Volunteering with Five Keys
- Success Stories from the Navigation Center
- Review long-term roadmap
- Website updates and public outreach

2. Parking Lot Items

- What didn't we get to today that could be addressed next time?

Thank you.

Please give us meeting feedback using the sticky notes provided.