

# HELLO!

## five keys NEIGHBOR

We run the **Embarcadero SAFE Navigation Center** at 555 Beale Street. You may recognize us by our Five Keys blue shirts and see us walking around the neighborhood. We are here to do our best to keep the neighborhood clean and safe in partnership with other city organizations.



### HERE IS A QUICK GUIDE TO NEIGHBORHOOD SERVICES THAT WE DO OR OUTSOURCE:

#### Call or text Five Keys: 415-265-9827

- To say hi and get to know us!
- To troubleshoot neighborhood issues and point you in the right direction.
- For basic trash clean up and syringe pick up in the area on this map...



#### Call SFPD Non-Emergency (412-553-0123) for:

- Non-emergency illegal activity
- Encampments blocking the sidewalk or less than 6 feet from the entrance to a home or business

#### Call 911

- For all emergencies

#### Call 311

- To request clean-up of trash or human/animal waste
- To report discarded syringes

#### Other Resources:

##### Safety issues

If you see people who look like they need immediate assistance or are camping outside, our staff can go and check in with them. However, we are not able to make them move. If there is an emergency, call 911.

##### Accessing shelter

Our site does not take walk-ins. Our guests must be referred to us from City agencies. For referrals, families and young adults (ages 18-24) can visit a Coordinated Entry Access Point. Adults over 24 can call the San Francisco Homeless Outreach Team to request outreach and available shelter placement.



[fivekeys.org](http://fivekeys.org)