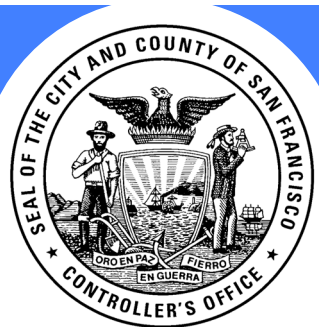


# Embarcadero SAFE Navigation Center Advisory Group

December 2019 Meeting



**CITY & COUNTY OF SAN FRANCISCO**

Office of the Controller  
*City Performance Unit*

**Emily Lisker | Bryan Okelo | Emily Reid  
Vontsolos**



12.04.2019

## **Advisory Group Meeting, December 4th, 2019**

*Please pick up an agenda by the door, along with other meeting materials*

1. Welcome, Meeting Objectives, and Updates - 5:30pm
  - Updates from Public Works & Supervisor Haney's Office
2. Navigation Center Presentation and Q&A - 5:50pm
3. SFPD Data Update and Q&A - 6:40pm
4. Advisory Group Short-Term Planning - 7:00pm
5. Meeting Evaluation & Close

## Follow-ups from Last Meeting

- Review of previous meetings
- Improvables
- Ground Rules
- Parking Lot



## **Update from District 6:**

# Supervisor Haney's Office

Courtney McDonald



**Updates:**

## San Francisco Public Works

Rachel Alonso



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

## **Navigation Center Operations & Safety**

Five Keys, The Department of Homelessness and Supportive Housing, & SF Police Department

## Introduction to Five Keys



DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING

### FIVE KEYS' 3 AREAS OF IMPACT

ACCESS TO EDUCATION

- READY TO LEARN -

WORKFORCE DEVELOPMENT

- READY TO WORK -

VIBRANT COMMUNITIES

- READY TOGETHER -

### 9 PROGRAM PATHWAYS

High School Completion

Keys to College

Lifelong Enrichment

Job Readiness

Career Skills Training

Employment Services

Restorative Healing

Responsive Reentry

Housing First

# Placement into a Navigation Center



Anyone coming to a Navigation Center must meet the San Francisco definition of a homeless adult.

Guests are brought to Navigation Centers via two main sources:

- An individual is assessed through the Coordinated Entry System which indicates that they are priority status for Permanent Supportive Housing, or
- HOT engages an individual and places them in a Navigation Center as a way to support the individual to move off of the street and disrupt a cycle of homelessness.



# Programming at the Navigation Center



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SUPPORTIVE HOUSING

A day in the life at a Navigation Center can involve many different programs and services.

Five Keys ensures there are opportunities/services related to:

- Health
- Housing
- Employment
- Benefits
- Other Opportunities

## Program Commitments



- Sample Rules from Bayshore Navigation Center
- Good Neighbor Policy
- Lessons Learned from other Navigation Centers
  - Engagement – Outreach programs
  - Follow up on concerns supported by reporting
  - Collaboration with local groups, such as the East Cut
  - Partnership with multiple City Departments, and close coordination with SFPD beat officers

## Safety Planning



- The Safety Plan
- Connection with the SFPD assigned beat officers will be facilitated when the officers are assigned.
- Perimeter Security Cameras
  - Cameras will be on a monitor. If issues are identified, appropriate authorities will be notified.
- SFPD Approach to Safety in the Area & Collaboration.

## Contact Information



Issues from the neighborhood will be reported via:

- Call 3-1-1 for reporting homeless concerns and encampments (calling is preferred, as the dispatcher can route your concern appropriately).
- Call 9-1-1 in the case of life-threatening emergencies or crimes in progress.
- Call 415-553-0123 for the non-emergency dispatch in situations that require the police, but do not require an immediate response, such as loitering, wellness checks, and noise complaints.
- If you're unsure how to report a non-emergency situation, **please use 3-1-1.**

ESNCAG as a resource & space for raising community concerns.



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

## Any Questions?

Please raise your hand and we'll call on you to state your question.

*We will document all questions in Meeting Notes.*



## Responses:

Please sort the questions into:

1. I can answer now...
2. I will consult with my Department for more info and will answer after the meeting through meeting notes.
3. This group will get to decide how to answer this & can offer creative solutions.



## Updates:

# San Francisco Police Department

Captain Tim Falvey

## Police Incidents within the Safety Zone

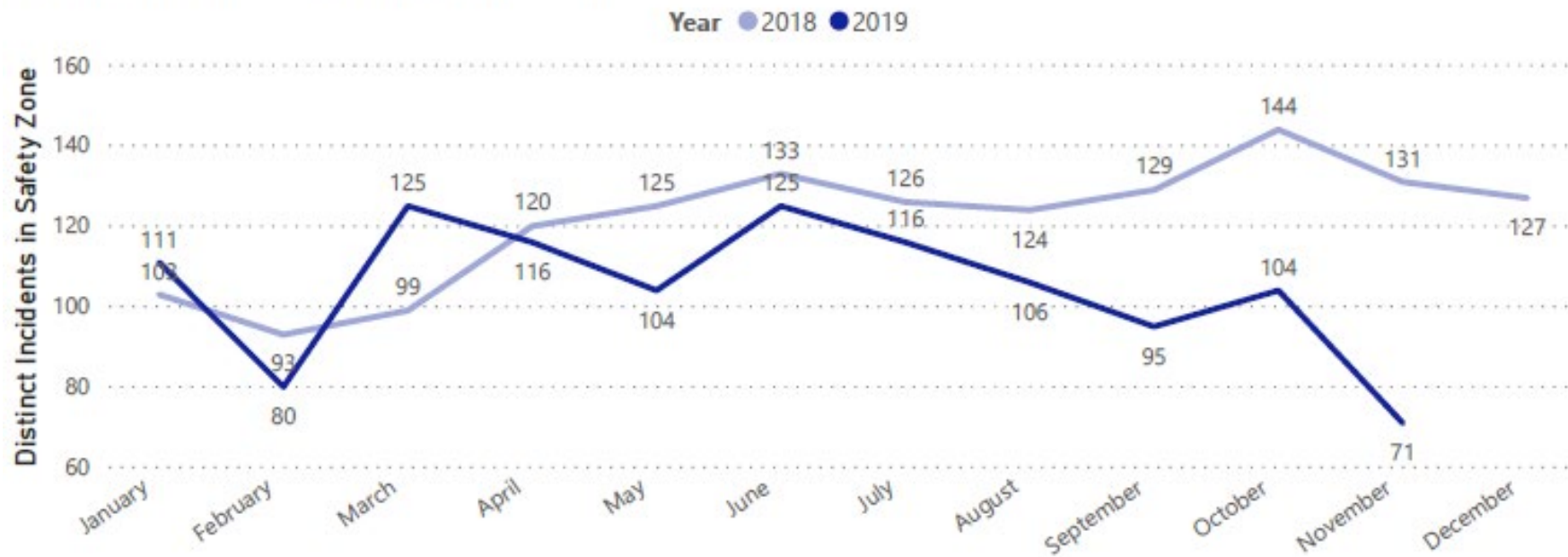
The data shown below is public police incident data from the Open Data Portal here:

<https://data.sfgov.org/Public-Safety/Police-Department-Incident-Reports-2018-to-Present/wg3w-h783>. Incidents within the Safety Zone (shown at the right) are presented below.

**Note:** Data was last updated on 12/2/2019, and data is only shown through November, as that is the last complete month. November counts may increase in future reporting, as additional incidents may be added to the database.



Distinct Incidents in Safety Zone by Month and Year

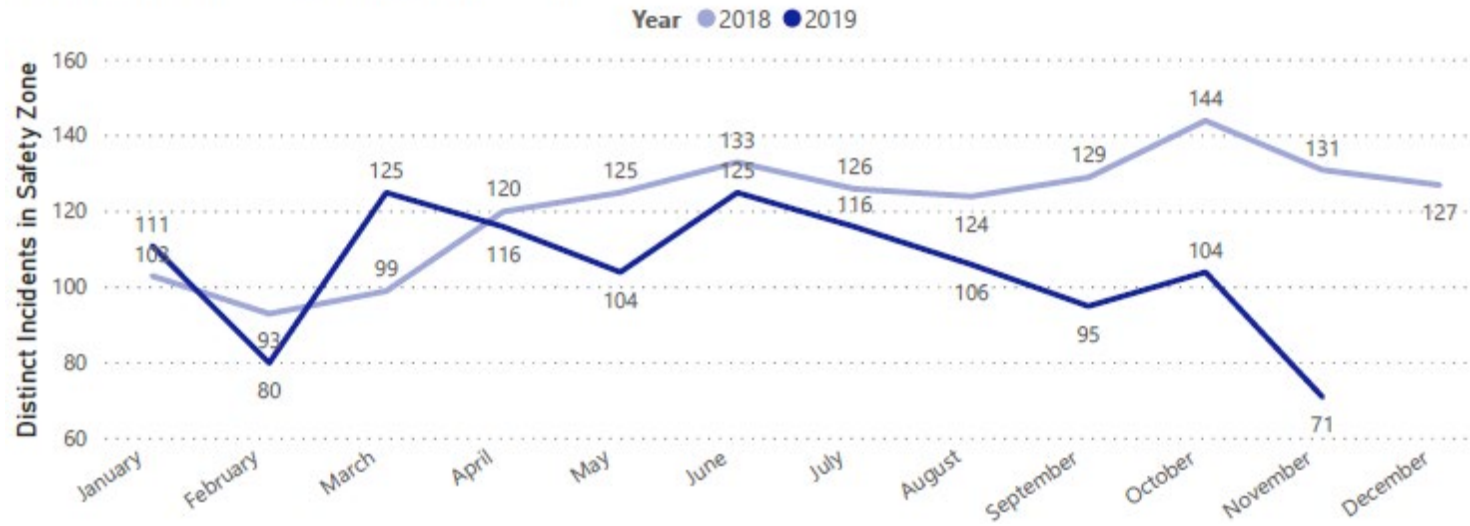




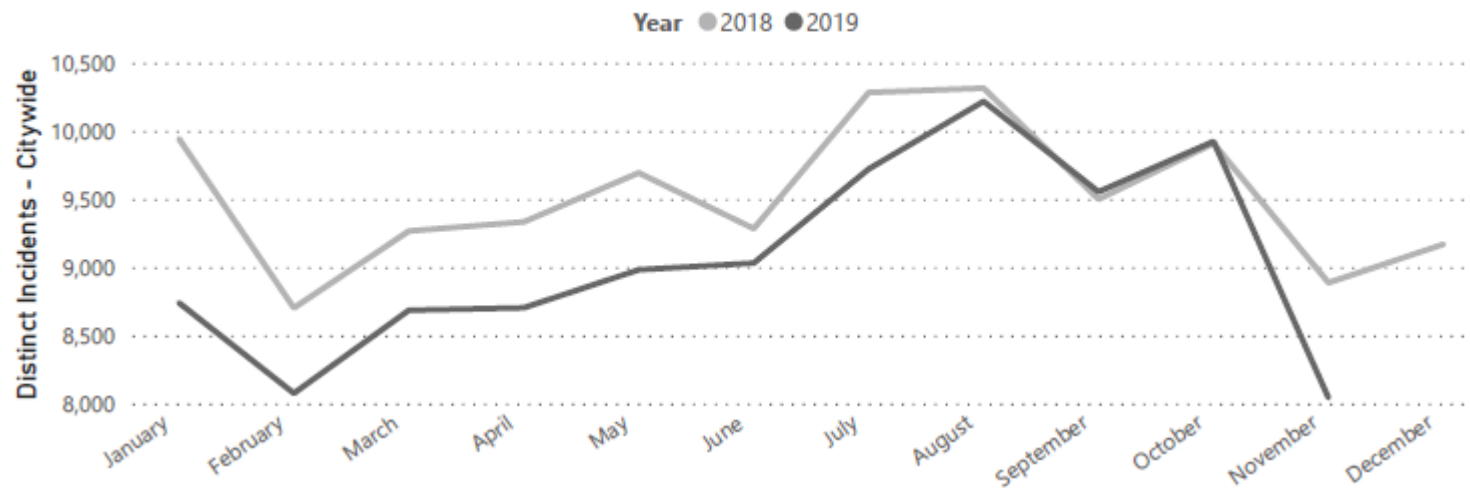
# AGENDA ITEM #3

17

### Distinct Incidents in Safety Zone by Month and Year



### Distinct Incidents - Citywide by Month and Year



# AGENDA ITEM #3

18

## Police Incidents in November 2019

Incident Category	Distinct Incidents in Safety Zone	Distinct Incidents - Citywide
Larceny Theft	28	3,230
Burglary	9	376
Malicious Mischief	8	617
Motor Vehicle Theft	6	415
Other Miscellaneous	6	751
Assault	4	598
Non-Criminal	4	699
Lost Property	3	284
Traffic Violation Arrest	3	151
Disorderly Conduct	2	183
Forgery And Counterfeiting	2	30
Robbery	2	316
Miscellaneous Investigation	1	95
Other Offenses	1	109
Recovered Vehicle	1	347
Traffic Collision	1	23
Warrant	1	375

**Additional notes:** Data provided are distinct incident report counts for the timeframe and geography requested, as aggregated through the publically available incident reports dataset housed by DataSF (link below.) This dataset applies a geo-anonymization technique that places all incidents at a nearest intersection, therefore additional incidents from up to 1 block outside of the noted geographic boundaries may be included in this data. Certain confidential incident reports (for example, restraining order violations, child abuse, and others) may not be included in the data set to protect victims from re-identification. Juvenile data is not included in this dataset per W&I Code Sec 827. Further dataset documentation can be found here: <https://bit.ly/2x7Ta2P>

Data Source: <https://data.sfgov.org/Public-Safety/Police-Department-Incident-Reports-2018-to-Present/wg3w-h783>



All additional Police Incident Data shown on handout.

## Additional Updates:

- Southern Station Community Meetings are the third Wednesday of every month.
- Read more about Southern Station:  
<https://www.sanfranciscopolice.org/stations/southern-station>
- Check the SFPD Calendar for the times/locations of meetings:  
<https://www.sanfranciscopolice.org/community>





**Any Questions on this topic?**

Please raise your hand and we'll call on you to state your question.

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## Departmental Responses:



Please sort the questions into:

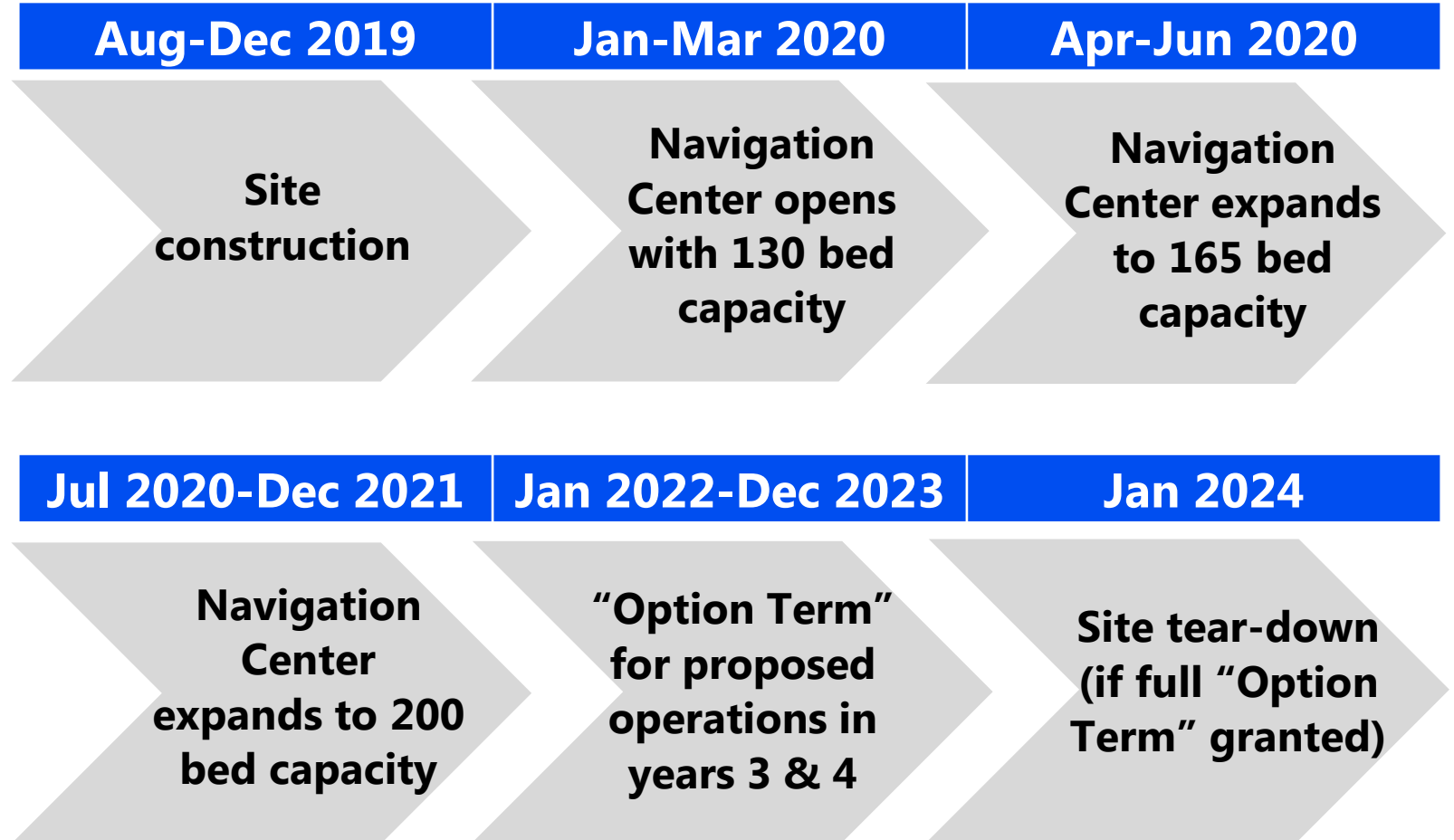
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## Advisory Group Planning

### *Long-Term Roadmap*

ESNCAG topics & activities during each phase are informed by:

- City Department Updates
- Community Updates & Concerns



# AGENDA ITEM #4

23

Jan-Mar 2020

Navigation Center opens  
with 130 bed capacity

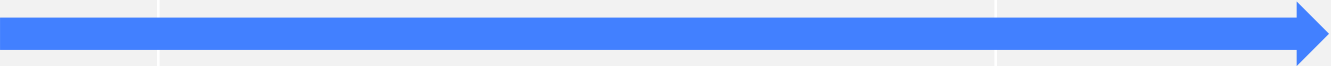
## Advisory Group Short-Term Planning

### City Department updates by month:

Meeting #6 Jan 2020	Meeting #7 Feb 2020	Meeting #8 Mar 2020
<ul style="list-style-type: none"><li>• Navigation Center outreach starts and on-site hotline established</li><li>• Coordination between on-site Navigation Center security and SFPD</li><li>• Establish 311 Priority Queue</li><li>• Recruit Navigation Center guests for Downtown Streets cleaning program</li></ul>	<ul style="list-style-type: none"><li>• Launch Downtown Streets cleaning program</li><li>• Start reporting on Navigation Center operations and services</li><li>• Re-evaluate beat officer schedules March 2019 (occurs every 6 months, according to MOU with Union)</li></ul>	

### Community updates by month:

<ul style="list-style-type: none"><li>• Program questions around Navigation Center</li><li>• Cleanliness concerns and areas of focus</li><li>• Safety concerns</li></ul>		
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### Advisory Group activities by month:

<p><i>Tentative items</i></p> <ul style="list-style-type: none"><li>• Department updates and community dialogue, including targeted cleaning areas for Downtown Streets</li><li>• Review data: homeless point-in-time count and police incidents</li><li>• Review short-term roadmap</li><li>• Public outreach</li></ul>	<p><i>Tentative items</i></p> <ul style="list-style-type: none"><li>• Department updates and community dialogue</li><li>• Review data: police incidents</li><li>• Review short-term roadmap</li><li>• Public outreach</li></ul>	<p><i>Tentative items</i></p> <ul style="list-style-type: none"><li>• Department updates and community dialogue</li><li>• Review data: police incidents</li><li>• Review long-term roadmap</li><li>• Public outreach</li></ul>
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# Thank you.

Please give us meeting feedback using the sticky notes provided.