



DEPARTMENT OF
HOMELESSNESS AND
SUPPORTIVE HOUSING

Updates on Navigation Center Operations:


Department of Homelessness & Supportive Housing and Five Keys

June 2021 Written Updates & July 7, 2021 Virtual Meeting

Updates: Embarcadero SAFE Navigation Center

- Embarcadero SAFE Navigation Center continues to follow **public health guidance** regarding COVID prevention and mitigation.
- Added **3 beds** through space rearrangement following public health guidance for a total COVID-informed capacity of **91 beds**.
- Referrals to the Embarcadero SAFE Navigation Center continue to run through a **centralized referral process**.
- As part of the SIP Rehousing plan, **25%** of adult housing placements will be opened to the **community queue** to support Housing Referral Status individuals outside of the SIP hotel program access housing.

May 2021: Embarcadero SAFE Navigation Center Data



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Navigation Center: Embarcadero SAFE

Reporting Period: 5/1/2021 to 5/31/2021

Reporting Period

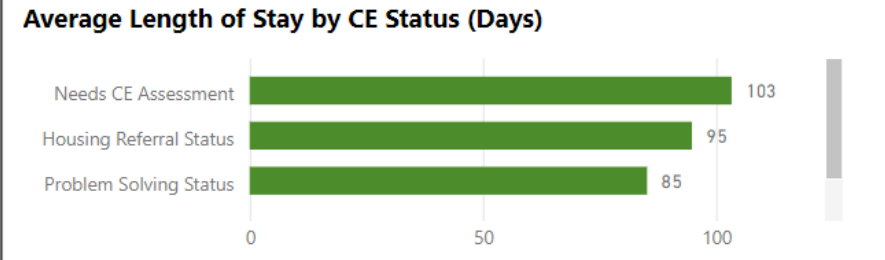
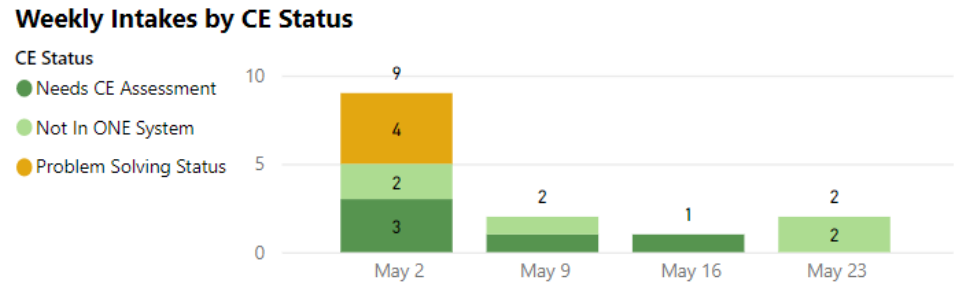
5/1/2021 5/31/2021

Bed Capacity

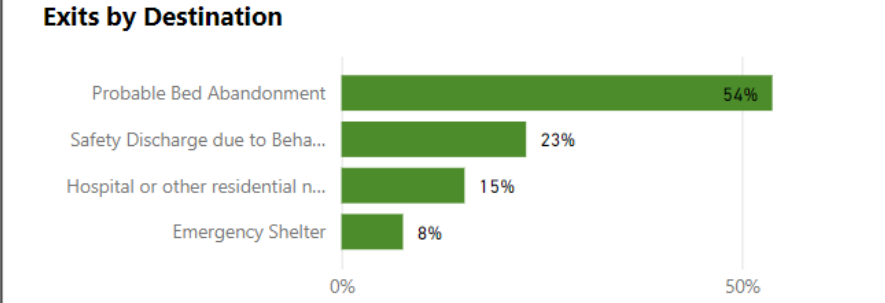
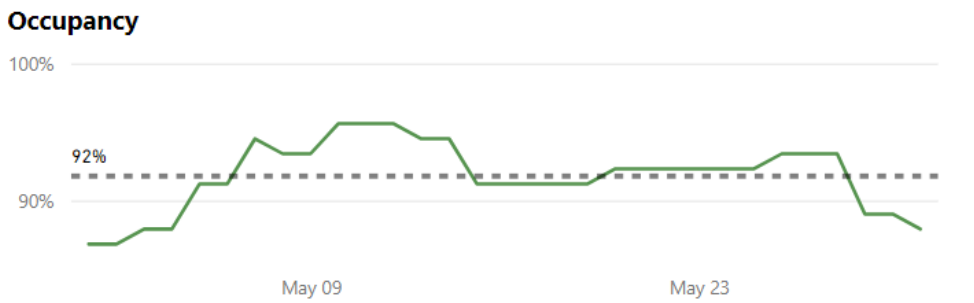
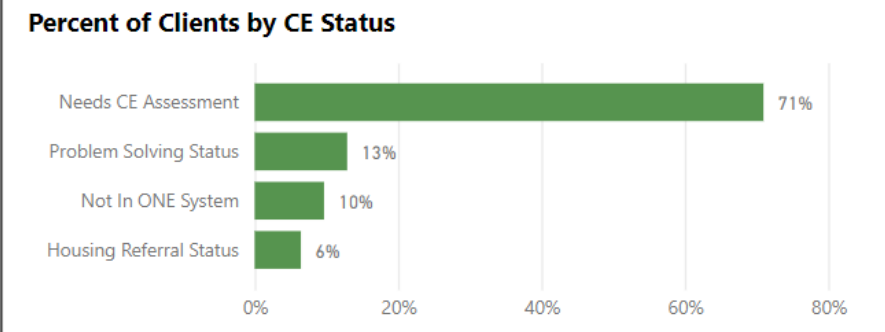
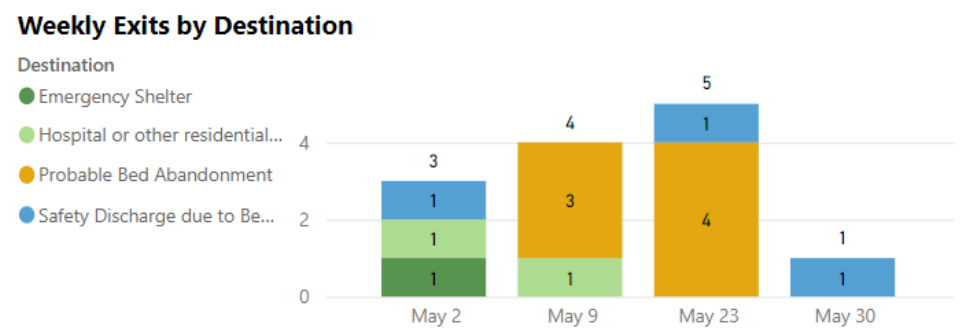
91

Clients on 5/31/21

80



*Note: Average length of stay calculates for all clients with an exit date regardless of the reporting period.



Key Terms for Embarcadero SAFE Navigation Center Data Dashboard

- **Coordinated Entry Status:** (CE Status) is determined on a case-by-case basis after an individual completes the Coordinated Entry Primary Assessment that determines if an individual is Housing Referral Status or Problem Solving Status.
- **Housing Referral Status:** Determined based on vulnerability, housing barriers and chronicity of homelessness. Individuals identified as Housing Status will be assigned a Housing Navigator who will match the household with available housing.
- **Problem Solving Status:** Those who are not Housing Referring Status will be offered Problem Solving conversations and may be offered support through Problem Solving resources including: one-time flexible grants to address issues related to housing and employment, reunification programs (Homeward Bound), mediation and move-in assistance.
- **Needs CE Assessment:** Reflects guests pending a Coordinated Entry Assessment. Onsite Case Managers work with guests to encourage engagement with Coordinated Entry Assessments.
- **Not in ONE System:** Clients pending entry into the ONE System. This includes data collection and entry conducted by the site operator during the guest's participation in the program.
- **ONE System:** The ONE System is San Francisco's Homeless Management Information System (HMIS) and supports HSH and non-profit providers within the Homelessness Response System by providing a single unified system.
- **Exits by Destination:** Reflects the exit destination of guests leaving the program. We anticipate seeing additional exits to housing for Housing Referral Status clients as additional housing resources become available.
- **Probable Bed Abandonment:** Reflects voluntary exits, destinations usually unknown given there is not an opportunity to conduct an exit interview.
- **Safety Discharge due to Behavior:** Reflects exits of guests that have been discharged from the site based on program rules.