



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

## **Updates on Navigation Center Operations:**

# Department of Homelessness & Supportive Housing and Five Keys

March 2021 Written Updates

## Updates: Embarcadero SAFE Navigation Center

- Embarcadero SAFE Navigation Center continues to follow **public health guidance** regarding COVID prevention and mitigation
- Continues to operate at COVID-informed capacity of **88 clients**. Lower capacity in February 2021 is due to a temporary pause in adherence to public health guidance.
- On Tuesday March 9, 2021, **25 guests were vaccinated** through an onsite partnership with DPH.
- Referrals to the Embarcadero SAFE Navigation Center continue to run through the COVID-19 Command Center's **centralized referral process**.

# February 2021: Embarcadero SAFE Navigation Center Data

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## Navigation Center: Embarcadero SAFE

Reporting Period: 2/1/2021 to 2/28/2021

**Reporting Period**

2/1/2021 2/28/2021

**Site Name**

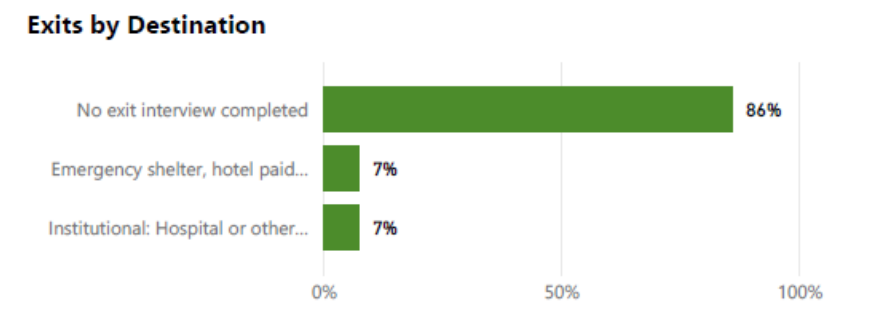
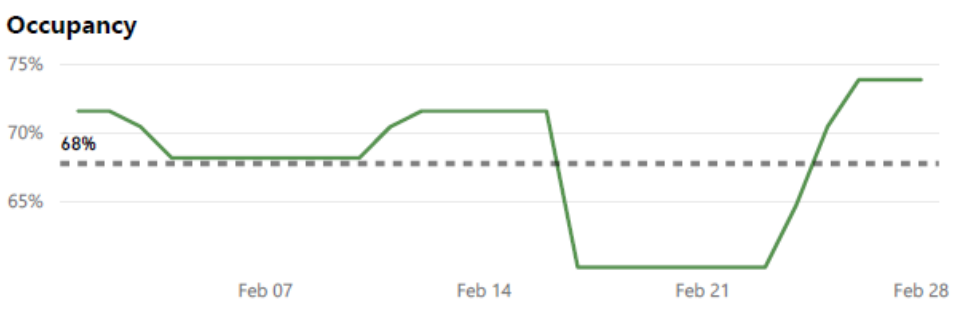
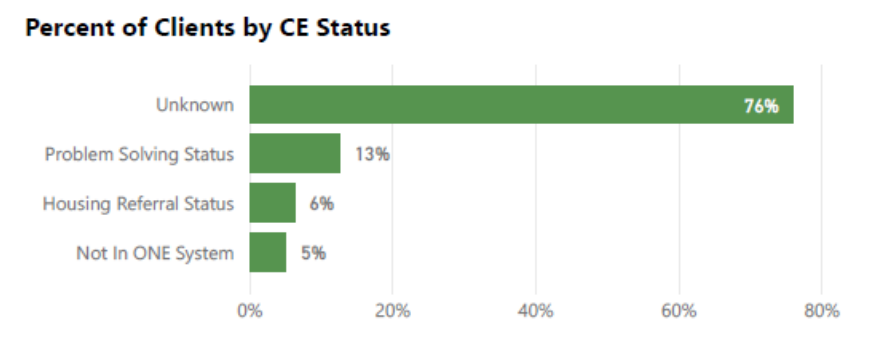
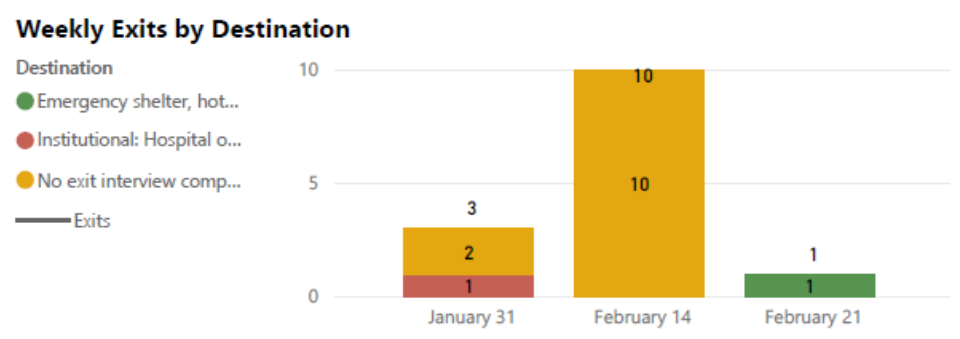
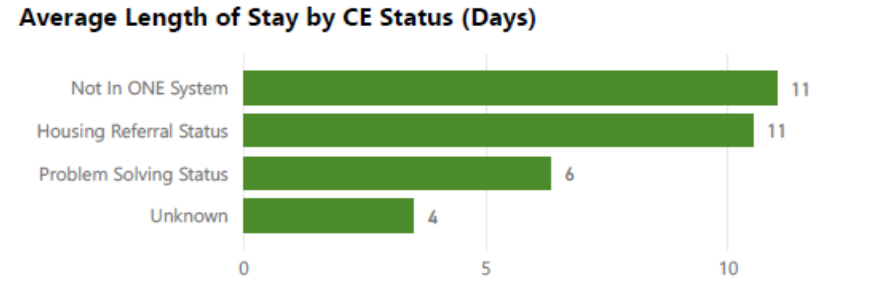
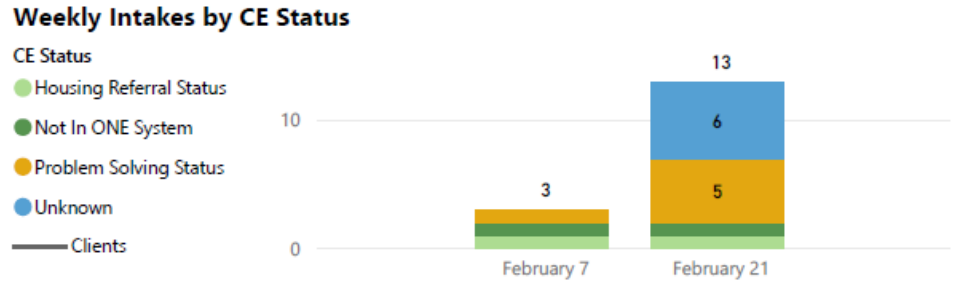
Embarcadero SAFE

**Bed Capacity**

88

**Clients as of 2/28**

65



## Key Terms for Embarcadero SAFE Navigation Center Data Dashboard

- **Coordinated Entry Status:** (CE Status) is determined on a case by case basis after an individual completes the Coordinated Entry Primary Assessment that determines if an individual is Housing Referral Status or Problem Solving Status.
- **Housing Referral Status:** Determined based on vulnerability, housing barriers and chronicity of homelessness. Individuals identified as Housing Status will be assigned a Housing Navigator who will match the household with available housing.
- **Problem Solving Status:** Those who are not Housing Referring Status will be offered Problem Solving conversations and may be offered support through: one-time assistance (including eviction prevention), legal services, relocation programs (Homeward Bound), family reunification, mediation, move-in assistance and flexible grants to address issues related to housing and employment.
- **ONE System:** The ONE System is San Francisco's Homeless Management Information System (HMIS) and supports HSH and non-profit providers within the Homelessness Response System by providing a single unified system.
- **Average Length of Stay:** Is calculated based on new intakes during the reporting period, which is why the average length of stay appears short.